

Our terms and conditions

These terms and conditions are divided into the following parts:

1. Privacy policy
2. General terms and conditions, Copyright
3. Pricing for products or services
4. Return or refund policy
5. Delivery policy

1. Privacy Policy

Privacy Policy This policy covers how we use your personal information.

We take your privacy SERIOUSLY and will take all measures to protect your personal information. We only collect information that we need that is related to your order. This includes your: billing address, shipping address, mail address, credit card information. In addition we also collect information on your IP address, browser type, and refer URL data. We use this data to prevent hacking attempts, help us know what web browsers people are using, and find out where our visitors are coming from so that we can improve our marketing. Your information is only used to fill your order. We do not sell or redistribute your information to anyone.

- Security and Storage

Only your order data billing, shipping, and order contents data is stored on our server. This information is encrypted using a Secure Sockets Layer before it is transmitted over a web server. We do not store your Credit Card data.

- Cookies and Browser Information

Cookies are small files that reside on your computer and allow us to recognize you on your next visit or store your shopping cart contents. We use them only to track this information.

2. General terms and conditions, copyright

These terms and conditions govern your use of this website; by using this website, you accept these terms and conditions in full. If you disagree with these terms and conditions or any part of these terms and conditions, you must not use this website.

[You must be at least [18] years of age to use this website. By using this website [and by agreeing to these terms and conditions] you warrant and represent that you are at least [18] years of age.]

From time to time the website or features of the website will be unavailable. Such unavailability may be the result of defects in the website software, scheduled or emergency maintenance procedures, or failures of third party service providers.

We do not commit to ensuring that the website will be available at any particular time.

You must not use our website in any way that causes, or may cause, damage to the website or impairment of the availability or accessibility of the website; or in any way which is unlawful, illegal, fraudulent or harmful, or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity. You must not use our website to copy, store, host, transmit, send, use, publish or distribute any material which consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit or other malicious computer software. You must not conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to our website without our express written consent. You must not use our website to transmit or send unsolicited commercial communication. You must not use our website for any purposes related to marketing without our express written consent.

You must not:

- republish material from this website
- sell, rent or sub-license material from the website;
- reproduce, duplicate, copy or otherwise exploit material on our website for a commercial purpose;
- edit or otherwise modify any material on the website;
- redistribute material from this website, except for content specifically and expressly made available for redistribution (such as our newsletter).

All right reserved. All content (text, video, photos, graphics, files, renderings, arrangements) on this website are protected by copyright and other protective laws.

3. Pricing for services

We offer a wide range of services, including: consultancy and support for participation in global exhibitions, visual concept - 3D renderings or 2D - detailed and dimensioned sketches, project managements, etc. Each price depends on many factors, such as: the design complexity, venue, or any requirements.

There is no price list for our services. The project value will be set taking into consideration the customer's brief and sent it by email. All the details (additional prices, new requirements, design changes, etc.) related to the project will be discussed only by e-mail.

The minimum price which the customer must pay for our services is 2500 \$.

The price includes:

- ✓ Brief assessment
- ✓ Assuming the technical regulation imposed by the organizer
- ✓ Market research
- ✓ Visual concept – created according to the client's brand, technical guidelines
- ✓ Commercial offer (including budget optimization thought selecting the right elements of project)

4. Return or refund policy

If you change your mind or unsatisfied about the services you have purchased from us we can refund the minimum amount of 20 % of the last payment.

Financial reimbursement shall be based upon the client's detailed feedback in which are specified all the incongruities from the client's initial solicitation to our design proposal.

In the situation of receiving no feedback from the client, HT International Exhibitions preserves the right of retaining the minimum amount of cash.

5. Delivery policy

All the details related to the project, namely additional prices, new requirements, design changes, will be discussed only by e-mail. All the prices shall be communicated and settled only through e-mail.

